

Provider Information

Date: 9/25/2008

Agency Name: The Progress Center

Location: 35 Cottage Street, Norway, ME 04268

Contact Person: Pamela Williams

Telephone #: (207) 743-8049 ext: 225

E-Mail Address: PamelaWilliams@progresscentermaine.org

Web Site Address: progresscentermaine.org

Description of Services: The intent of the Progress Center's Community Case Management Service is to assist persons with mental retardation and autism to develop and implement an individualized support plan, with emphasis on support strategies, including principles of empowerment, community inclusion, health and safety assurances, and the use of natural support. The Community Case Manager will work closely with the participant to ensure that his/her desires and needs are reflected in the plan. Plans will address the following areas:

- Health and Safety of the participant
- Social networking
- Scheduling and documentation of appointments and meetings
- Utilization of natural and community supports
- Quality assurance of the supports and services used by the participant

Other area of community case management include:

- Facilitating family involvement
- Maintaining a relationship with the Dept. of Health and Human Services
- Developing relationships with community provider agencies and services
- Developing a knowledge of community resources

ELIGIBILITY

To qualify for Community Case Management, an individual must be eligible for mental retardation services 34-B, and not being currently served in another capacity by the Progress Center.